

Unit 9, New Mills Post Office Road Inkpen, Hungerford RG17 9PU Tel: 01488 669124

## **Quality Policy Statement**

OWL Building Control Solutions Limited is committed to operate every aspect of its business to standards which offer the highest possible quality of service to all clients. This is supported by a style of continuous improvement which encourages the Quality culture throughout the company.

To reinforce this commitment, a Quality Management System that meets the requirements of ISO 9001:2015, operates in all areas of the company.

The Managing Director & Technical Director is committed to continuous improvement of the system by establishing and reviewing quality objectives throughout the company, to ensure that we consistently satisfy the needs and expectations of our customers.

To provide support for on-going improvement and ensure the effectiveness of the system. It is monitored on an annual basis.

All staff are made aware of the Management team's commitment to this policy and quality in general through induction and ongoing training and are encouraged to demonstrate their support through continuous and active participation.

Approved By

Name: Brian Gerhardt John Palmer

**Position:** Managing Director Technical Director

**Date:** 24 March 2024 24 March 2024

Signature: B Gestlas